

## WEEK 8



KY FOR KY

Welcome to Week 8 of our COVID-19 newsletter! A full 2 months of weekly newsletters are in the books! Also in the books is 2 months of our journey together through the COVID-19 pandemic. As the world begins to re-open and return to work, we'd like to thank you for your patience and understanding during this time. Together, we make a great team! (Image courtesy of [KY for KY](#))

## STATUS UPDATE

As of May 27, we are operating at a **LEVEL 3** response. For you that means:

- Warren RECC lobbies are CLOSED
- Drive-thru windows are OPEN
- Visitors are asked to reschedule unless it is an emergency

Visit [www.wrecc.com](http://www.wrecc.com) to make payments or to apply for service.



**Warren** RECC

A Touchstone Energy®  
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## Ways to Pay Your Bill

- ONLINE AT  
WWW.WRECC.COM
  - PAY NOW
  - MANAGE MY ACCOUNT
- SMARTHUB APP FOR IPHONE AND ANDROID
- BY PHONE
  - 866-319-3234 (TOLL-FREE)
- DRIVE-THRU OR NIGHT DEPOSIT
- AUTO-DRAFT
  - TO SET UP, CALL OUR OFFICE AT 270-842-6541
- MAIL

# REMINDER


Once again, we want to thank those of you who have reached out to us before your bill was due. In these unsettled times, we are here for you. If you are having a financial hardship, please call us at 270-842-6541. Though our lobbies are closed, we are working and we're here to help!

# WARM HEARTS

We have temporarily amended the income criteria for the Operation Warm Hearts program to aid as many members as possible. Until further notice, the eligibility requirement is a combined household income, excluding unemployment income, between 200% and 250% of the Federal Poverty Level. Operation Warm Hearts is administered through the Community Action Agency. Local Community Action Agencies can be located [here](#) or on Warren RECC's [COVID-19 information page](#).



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## WKU CLASSES

Through a partnership with Ed2Go and MindEdge, WKU Career & Professional Development (CPD) will offer a variety of self-paced online courses at **no cost** this summer to support personal and career development throughout the region. For more information, visit the [WKU Career and Professional Development site](#).

## VIRTUAL TRAVEL

We may be back to work, but many of us are still dreaming of a magical vacation in a far off place. The New York Times has created a [stunning list of 52 destinations](#), complete with virtual tours and beautiful photo galleries. Bon voyage!

